

GovWin
from Deltek

Federal Agency Profiles

U.S. Citizenship & Immigration Services – *Account Planner*

December 2, 2021



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01

Methodology

Methodology

- » Strategic plans outline the budget by agency strategic goal when available. In cases where budget by strategic goal is not available the department/agency strategic goals and objectives are provided.
- » Employee data represents civilian employees only (it does not include contractors or military enlisted personnel) as reported by federal agencies to the Office of Personnel Management.
- » Total agency budgets represent highlighted portions of a department's / agency's budget authorization as posted on the Government Printing Office website, or from the agency's own Budget Briefs and/or Congressional Budget Justifications.
 - » Total agency budget authorization data represents discretionary budget data only. It does not include offsetting fees, mandatory fees, service fees, etc., unless stated otherwise.



Methodology (Cont)

- » Listed opportunities constitute the leading opportunities from this department / agency, sorted by value, tracked by GovWin IQ . All reported opportunities are based on publicly available information.
- » Each year GovWin IQ forecasts the IT spending of the Executive Branch agencies over a five fiscal year period*. GovWin IQ's forecast is produced using the following sources:
 - » The President's Fiscal Year budget request & supporting documentation
 - » Economic Forecasts
 - » Congressional documents
 - » Legislative and policy documents
 - » OMB A-11 circular, IT Portfolio, and Exhibit 300s
 - » Agency budget documentation, reports and strategic plans
 - » Deltek GovWin IQ databases
 - » Federal Procurement Data System (FPDS) data
 - » Industry articles and publications
 - » Interviews with agency officials and industry experts and thought leaders
 - » Public statements of federal IT executives

Methodology (Cont)

- » Federal Information Security Modernization Act (FISMA) compliance scores and explanations are reported by each Executive branch agency and issued in the *Annual Report to Congress on the Implementation of the FISMA Modernization Act of 2014* . No scores were reported for the Department of Defense.
- » All parts of a department's / agency's buying behavior is figured using reported spending through the current fiscal, as reported by FPDS.
- » FPDS spending is current as of the listed date and is refreshed during each update.
- » Leading contractors are determined using data from (FPDS) and sorted by value.
 - » Leading contractors under specific types of spending are determined by the total obligations of Product Service Codes (PCS) mapped to each specific spending type.
- » Government-wide initiatives are programs all Executive branch agencies must participate in as mandated by the White House. The President's Management Agenda was revised at the beginning of the current administration and provides its long-term vision to reform government functions. The plan's Cross Agency Priority Goals specify the areas where agencies will focus to meet the administration's overall objectives. The President's Management Agenda is publicly available at the Performance.gov website.

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Account Summary

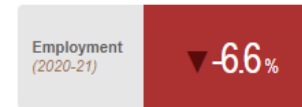
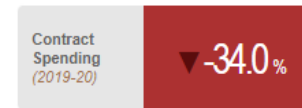
USCIS Organization - Summary

Headquarters:

111 Massachusetts Ave., NW
Washington, DC 20529

Leadership:

- » **Director:**
Ur M. Jaddou
- » **Chief Information Officer:**
Bill McElhaney
- » **Chief Acquisition Officer:**
N/A



Total Employees (2021) 18,481

FY 2022 Budget Request \$465M

FY 2022 IT Budget Request \$918M

Percentage data based on prior year comparisons.

Additional points of contacts & deeper lower level office coverage are available on [GovWin IQ's U.S. Citizenship and Immigration Services Organization Chart](#)

USCIS Mission

» **Mission Statement:**

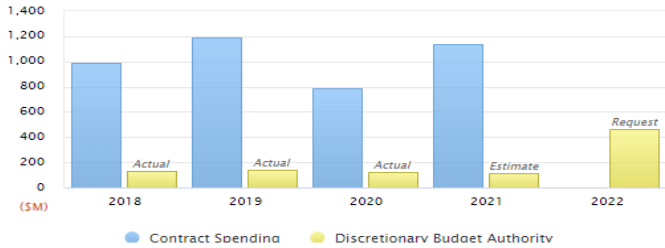
U.S. Citizenship and Immigration Services administers the nation's lawful immigration system, safeguarding its integrity and promise by efficiently and fairly adjudicating requests for immigration benefits while protecting Americans, securing the homeland, and honoring our values.

Source: USCIS Website

USCIS Agency Contracting Summary

Contract Spending vs. Discretionary Budget Authority

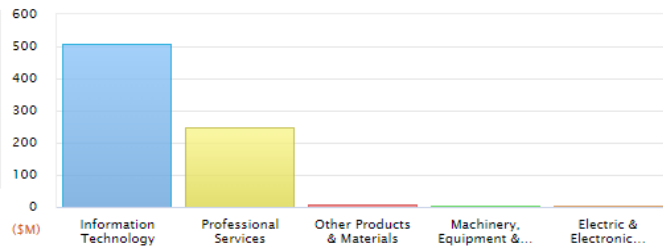
Contract Spending vs. Discretionary Budget Authority by Fiscal Year



Top Segment Spending

Top Segment Spending (2020)

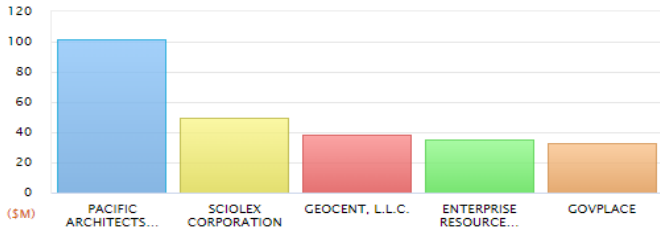
(Top 5 only)



Top Contractors

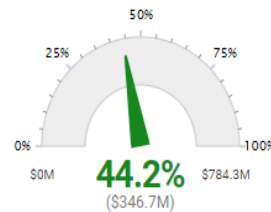
Top Contractors (2020)

(Top 5 only)



FY 2020 Small Business Spending

Percentage of Contracting with Small Business



Socioec. Status	Actual	% Actual	% Goal
Women Owned	\$65.9M	8.4%	5.0%
Small Disadvantaged Business	\$76.1M	9.7%	5.0%
Certified HUBZone Small Business	\$41.7M	5.3%	3.0%
Service Disabled Veteran Owned	\$105M	13.4%	3.0%

Source: FPDS
 ● - Indicates goal achieved

Source: USCIS, President's Budget Request FY 2022, OPM, OMB, FPDS

USCIS Strategic Plan

Strategic Goals	Strategic Objectives
Strengthen our investment in an empowered workforce to better accomplish the agency's mission	<ul style="list-style-type: none">• Recruit, develop, and retain a diverse, highly trained, and flexible workforce• Position our workforce to be more agile and successful in responding to change• Encourage collaboration and innovation to expand opportunities for employees to be involved in decisions• Recruit, develop, and retain strategic and forward-thinking leaders who drive agency performance and accountability
Safeguard the homeland by deterring, detecting, and addressing vulnerabilities in the immigration system	<ul style="list-style-type: none">• Identify and mitigate known and unknown risks to the lawful immigration system• Implement and enhance uniform vetting practices• Maximize internal and external information sharing to strengthen the integrity of the lawful immigration system

Source: USCIS 2019-2021 Strategic Plan

USCIS Strategic Plan (Cont.)

Strategic Goals	Strategic Objectives
Ensure fair and efficient adjudication of benefits and delivery of information	<ul style="list-style-type: none">• Optimize quality and timeliness of all aspects of the benefits adjudication process• Improve satisfaction with delivery of information• Align agency infrastructure and resources to enhance the effectiveness of our operations
Continuously improve key processes, programs, and systems	<ul style="list-style-type: none">• Transition from a paper-based environment to a digital environment• Improve data accessibility, information sharing, and workload management capabilities• Enhance organizational efficiency and unity of effort to achieve mission requirements• Strengthen agency-wide risk management capabilities

Source: USCIS 2019-2021 Strategic Plan

USCIS Operations Metric

- » In 2020, USCIS implemented an electronic registration process for the H-1B cap. Prospective petitioners seeking to file H-1B cap-subject petitions, including for beneficiaries eligible for the advanced degree exemption, must first electronically register and then pay the associated \$10 H-1B registration fee for each beneficiary.
- » USCIS naturalized 625,000 new citizens in FY 2020.
- » USCIS completed over 110,000 naturalization oaths that were postponed because of temporary office closures due to COVID-19, which occurred on March 18, 2020. Upon reopening in early June 2020, USCIS prioritized naturalization efforts through deployment of abbreviated ceremony formats that enabled efficient processing through social distancing and other COVID-19 mitigation efforts. USCIS eliminated the naturalization oath backlog as of July 31, 2020.
- » USCIS approved approximately 147,000 petitions or applications for employment-based visas.
- » USCIS interviewed over 1,300 refugee applicants and supported the admission of almost 12,000 refugees to the United States²; adjudicated over 1,300 humanitarian parole requests; completed³ over 56,000 affirmative asylum applications; and processed over 33,500 credible fear cases and almost 7,500 reasonable fear cases.
- » USCIS awarded \$9.8M in citizenship and integration grants under two competitive funding opportunities to 39 organizations, located in 18 States, to help approximately 27,500 permanent residents prepare for naturalization and increased knowledge of English, U.S. history, and civics.

USCIS Operations Metric

- » USCIS added approximately 76,000 employers to the E-Verify program, growing to more than 967,000 employer participants at the end of FY 2020. The program processed 37 million employee work authorization verification requests during FY 2020.
- » USCIS processed approximately 19 million immigration status queries from public benefitgranting agencies through the Systematic Alien Verification for Entitlements (SAVE) program.
- » USCIS conducted 4,345 targeted worksite visits in FY 2020 under the Targeted Site Visit and Verification Program (TSVVP), which is designed to detect both fraud and compliance issues and is data-driven in its approach to petition selection. Of these visits, 191 resulted in a finding of fraud and an additional 974 were found to be noncompliant.
- » USCIS processed more than 58 million biographic and biometric screenings on applicant information through law enforcement and other Federal databases using ATLAS. These detections generated approximately 131,000 automated detections requiring further analysis and review by USCIS officers, resulting in over 15,500 fraud, public safety, and national security cases.

Source: DHS, FY 2022 Budget in Brief

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Agency Employee Summary

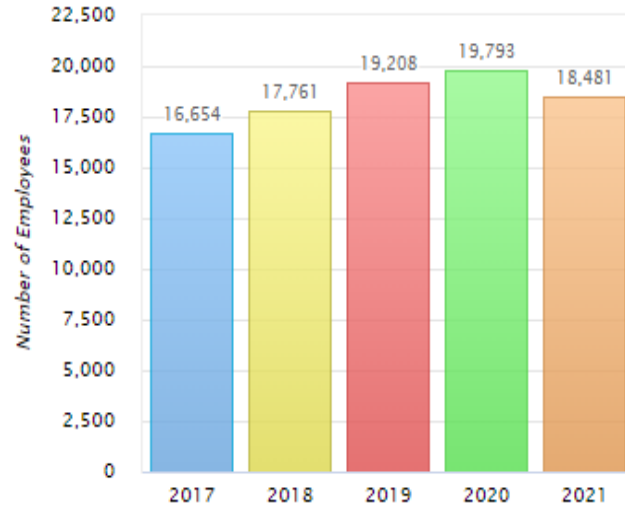
USCIS Employee Summary

Employee Statistics

	Agency	Federal
Employees (2021)	18,481	2,171,790
Employment Growth (2020 vs. 2021)	↓ -6.6 %	0.6 %
Retirement Rate (2019)	1.0 %	1.6 %
Turnover Rate (2019)	2.9 %	5.4 %
Largest Age Group (2021)	40-49 (5,419)	50-59 (624,584)
Length of Service (2021)	1-9 Yrs (8,706)	1-9 Yrs (852,158)

Source: FedScope (March 2021)

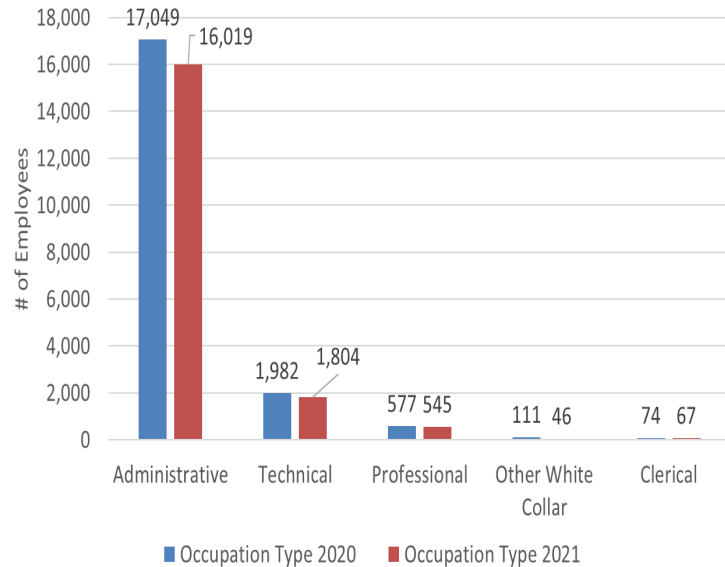
Annual Employment Trend



Source: OPM FedScope, Deltek

USCIS Employee Summary (Cont.)

Employees by Occupation (FY 2020 - 2021)



Employees by Age



Source: OPM FedScope, Deltek

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Account Budget Summary



Annual Federal Budget Timeline



**1st Monday
in Feb**

April 15*

June 30*

July 15*

Oct 1st

President submits budget to Congress

Congress begins works to complete action on budget resolutions

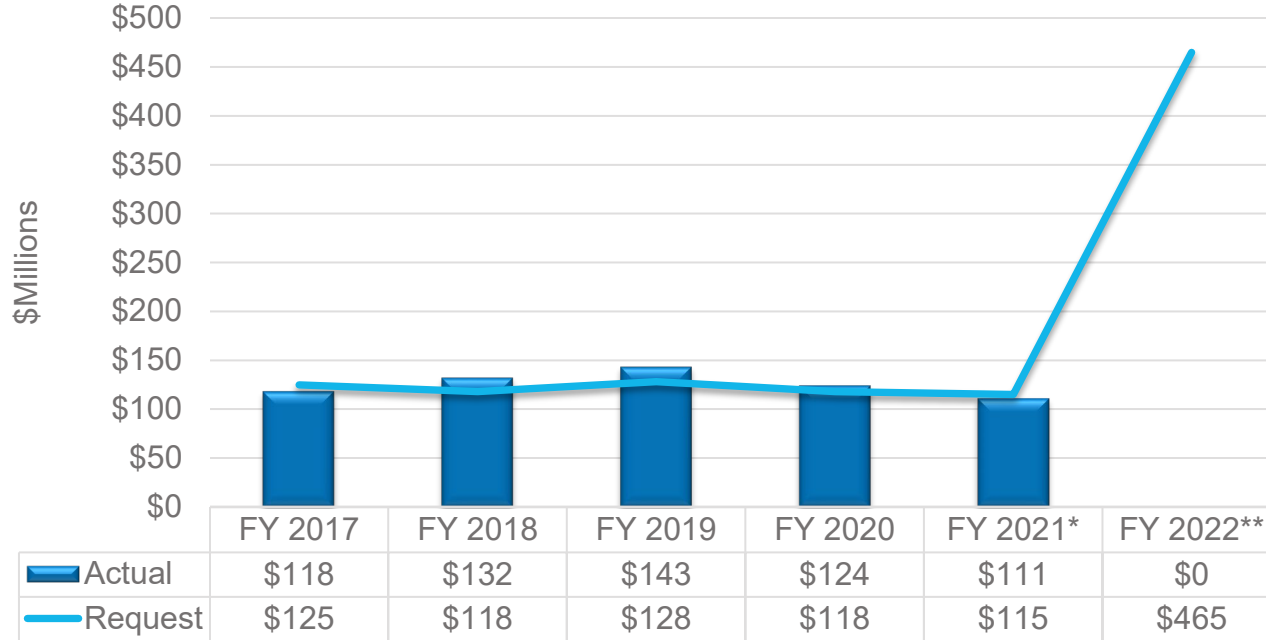
House Completes action on regular appropriation bills and any required reconciliation legislation.

President submits mid-session review of his budget to Congress

Government Fiscal Year Begins

Source: Committee on the Budget, U.S. Senate Glossary, and GovWin IQ

USCIS Total Budget Request vs. Actual



* FY 2021 Actual is an OMB estimated value

** FY 2022 Actual has not yet been reported

Source: GovWin IQ, President's Budget Request FY 17 - 22

USCIS Budget Authorization

Bureau Name	Account Name	FY 2020 (\$K) (Actual)	FY 2021 (\$K) (Enacted)	FY 2022 (\$K) (Proposed)
Citizenship and Immigration Services	Operations and Support	\$293,000	\$314,000	\$322,000
	Procurement, Construction, and Improvements	\$58,000	\$26,000	\$33,000

**Accounts that have not been authorized during the last three fiscal years are not shown on this table.*

USCIS Budget Objectives

FY 2022 Funding Highlights:

The FY 2022 President's Budget includes \$470M in discretionary budget authority for the U.S. Citizenship and Immigration Services (USCIS).

The FY 2022 President's Budget estimates \$4.2B in total mandatory budget authority for the Immigration Examinations Fee Account (IEFA), the H1B Nonimmigrant Petitioner Account, and the Fraud Prevention and Detection Account (FPDA).

- » **E-Verify \$114.5M** - The FY 2022 President's Budget includes \$114.5M to continue supporting E-Verify's system architecture, improving system reliability and resiliency, and delivering verification services with the highest degree of speed and accuracy possible, while reducing any unnecessary employer and/or employee burden. This will include automating manual processes, refining business processes, and strengthening data integrity. USCIS will add a new data source to help validate student and exchange visitors during initial verification. This will reduce the number of cases requiring manual verification by about 80,000 cases annually. Additionally, to improve the integrity of E-Verify case information and prevent fraudulent activities, USCIS will limit case entries for E-Verify to one case per employee. This will help reduce document fraud, prevent the creation of multiple cases using a combination of documents on the same individual and establish accurate case records. It will also improve case tracking and auditing as well as eliminate over 1 million duplicate cases annually. USCIS will also make it easier for an employee to provide documents to DHS to resolve a Tentative Nonconfirmation (TNC) by adding a feature in myE-Verify that would allow them to upload a copy of their document instead of faxing it in. This will reduce the number of calls made to Legal Instrument Examiners (LIEs) to resolve myE-Verify TNCs by approximately 5,600 annually and improve the LIEs response time for resolving TNCs.

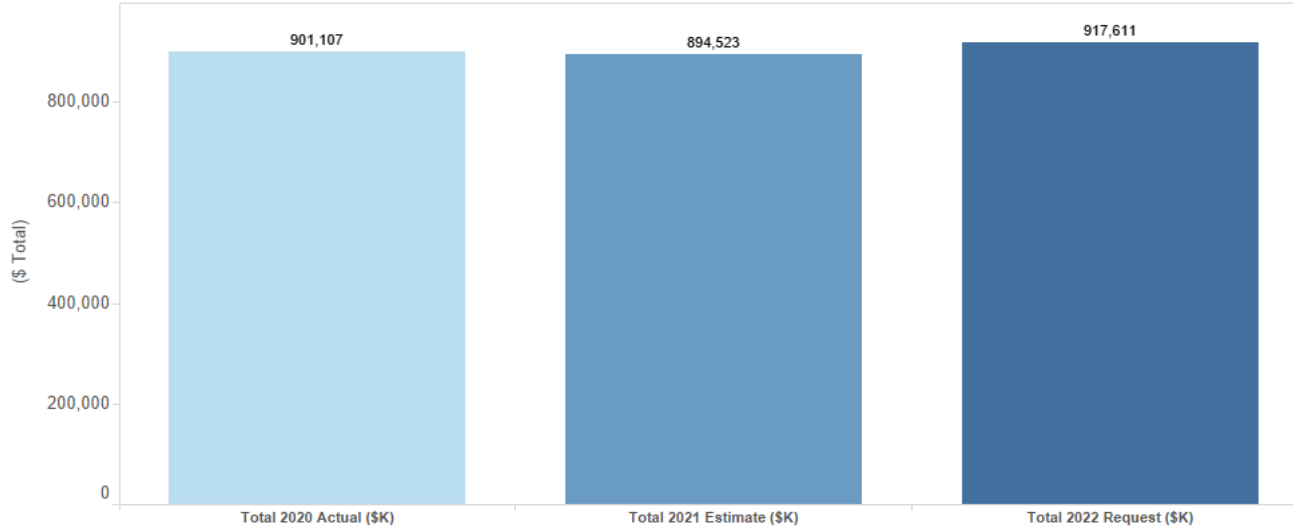
USCIS Budget Objectives

- » **Application Processing \$345M** - The FY 2022 President's Budget includes \$345.0M and 1,250 new FTE for staff, equipment, and support services to 1) reduce application and petition backlogs and 2) increase refugee admissions. The funding for application/petition backlog reduction will support additional staff and contract support to initiate a multi-year effort to reduce the backlog. The backlog reduction effort will focus on the forms with the highest volumes of backlogged cases and the longest processing times. The funding requested to increase refugee admissions will support additional staff and travel costs associated with international circuit rides for refugee processing.
- » **Citizenship and Integration Grants \$10M** - The FY 2022 President's Budget includes \$10.0M to provide grants to organizations that help prepare lawful permanent residents (LPRs) for naturalization and promote prospective citizens' integration into American civic life by funding educational programs designed to increase their knowledge of English, U.S. history, and civics.

05

Account Capital Plans and Initiatives – Information Technology

USCIS IT Budget

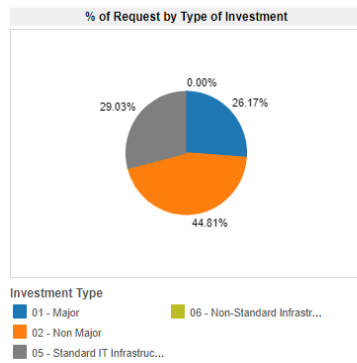
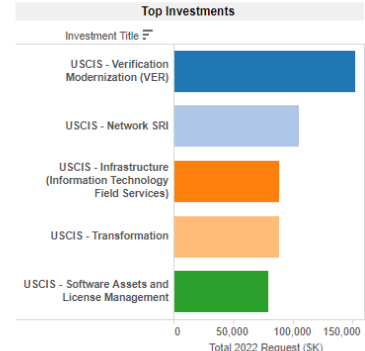
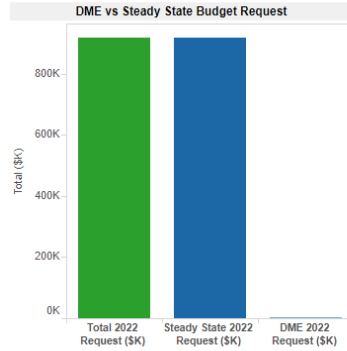


Component	Total 2020 Actual (\$K)	Total 2021 Estimate (\$K)	Total 2022 Request (\$K)
US CITIZENSHIP AND IMMIGRATION SERVICES	901,107	894,523	917,611
Grand Total	901,107	894,523	917,611

Source: Budget of the U.S. Government, FY 2022 (Exhibit 53), GovWin IQ

USCIS IT Budget Request Summary

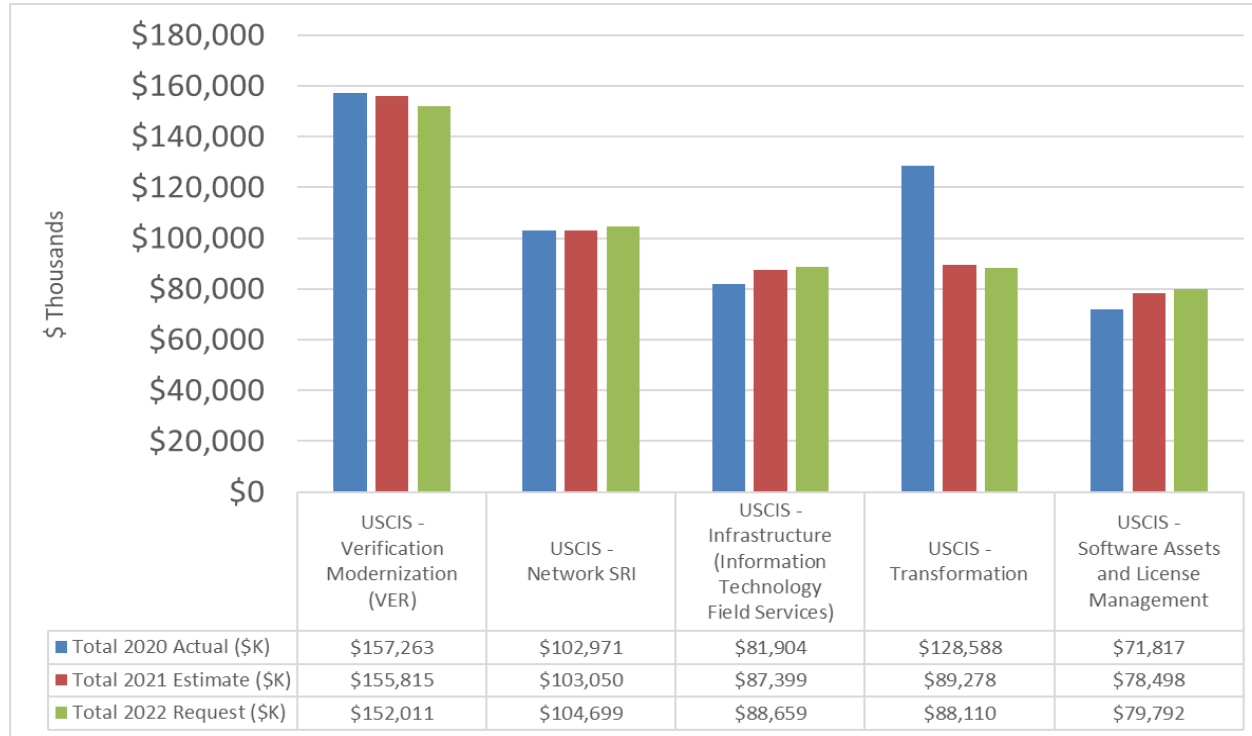
FY 2022 Federal Information Technology Budget Request Summary



Top Programs by % Change in Investment

Investment Title	Total 2021 Estimate (\$K)	Total 2022 Request (\$K)	Year over Year % Change Request vs. Est.
USCIS - MyUSCIS	23,518	39,079	66%
USCIS - Telecommunication	5,456	6,132	12%
USCIS - Scheduling	6,311	6,746	7%
USCIS - Standard Tool Program	45,449	48,365	6%
USCIS - Freedom of Information Act (FOIA) Immigration Records SysTem (FIRST)	2,553	2,655	4%

USCIS – Leading IT Programs by Annual Request



USCIS – Leading Opportunities

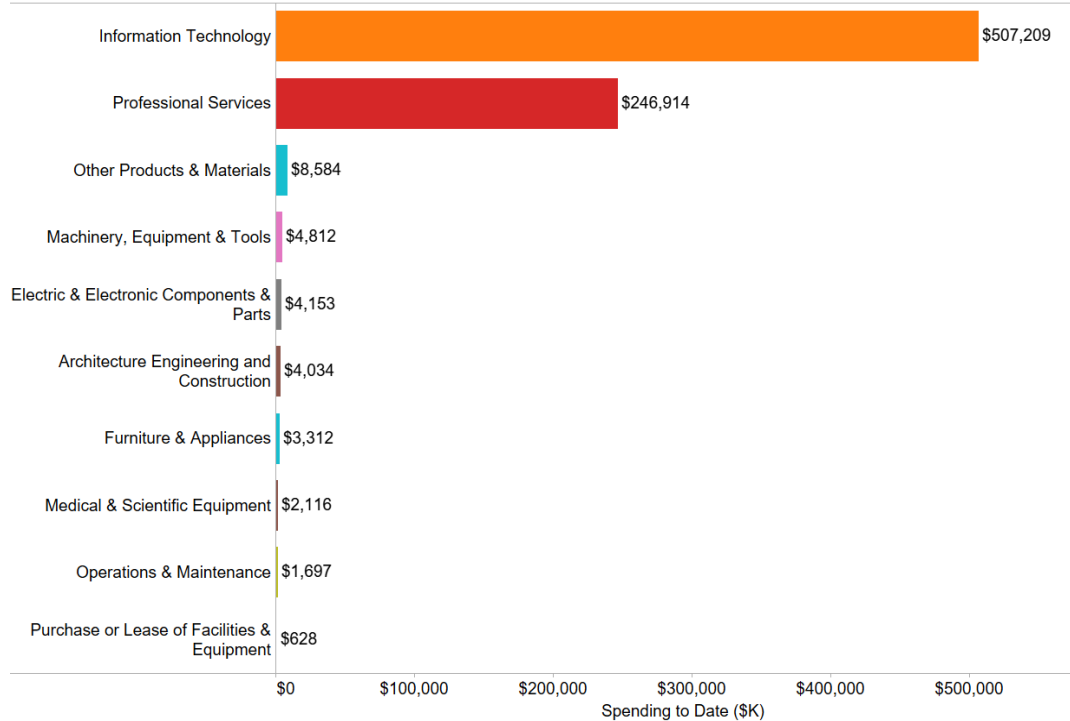
Program	Status	RFP-Date	Value (\$ M)	Opp. ID
APPLICATION SUPPORT CENTERS (ASC)	Pre-RFP	06/2022	553	196803
SERVICE CENTER OPERATIONS SUPPORT (SCOSS)	Pre-RFP	03/31/2022	310	205520
SERVICES FOR ENABLING AGILE DELIVERY (SEAD)	Forecast Pre-RFP	08/2022	300	210211
AGILE DEVELOPMENT AND ADAPTIVE AND OPERATIONS AND MAINTENANCE SERVICES OUTCOME BASED DELIVERY AND DEVOPS SERVICES (ODOS III)	Pre-RFP	12/06/2021	236	195364
CYBER SECURITY SUPPORT SERVICES (CSSS)	Pre-RFP	02/28/2022	181	204406

Source: GovWin IQ

06

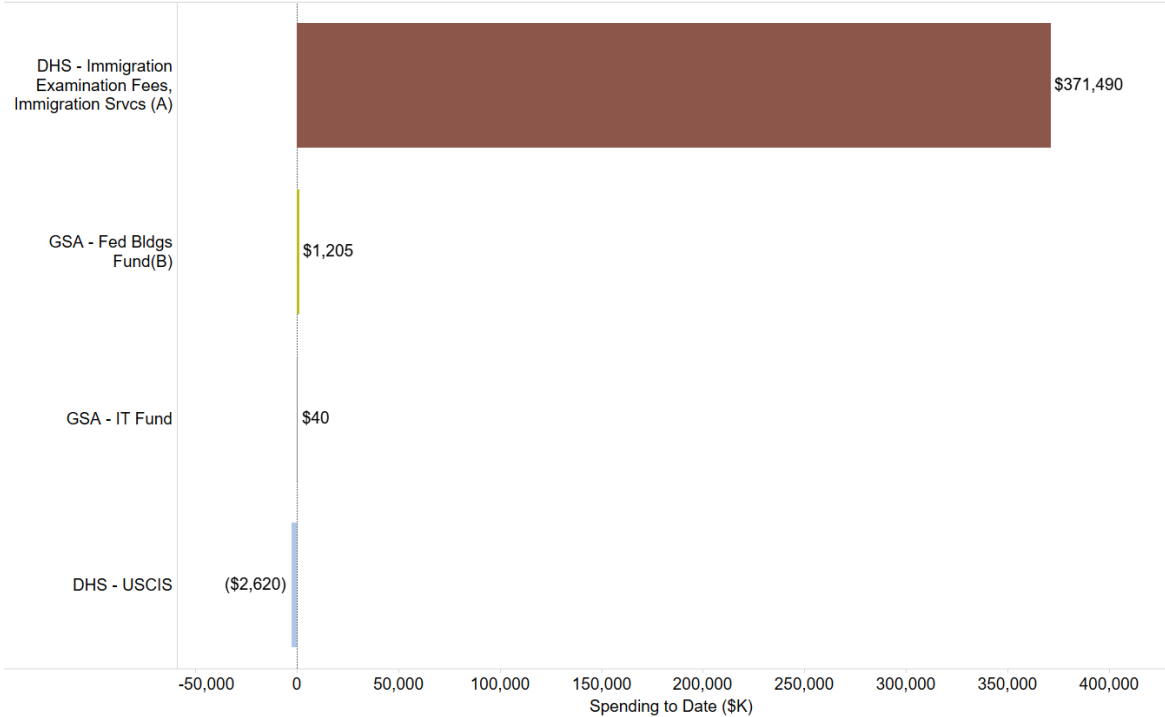
Account Buying Behavior

Leading USCIS Spending by Segments, FY 2020



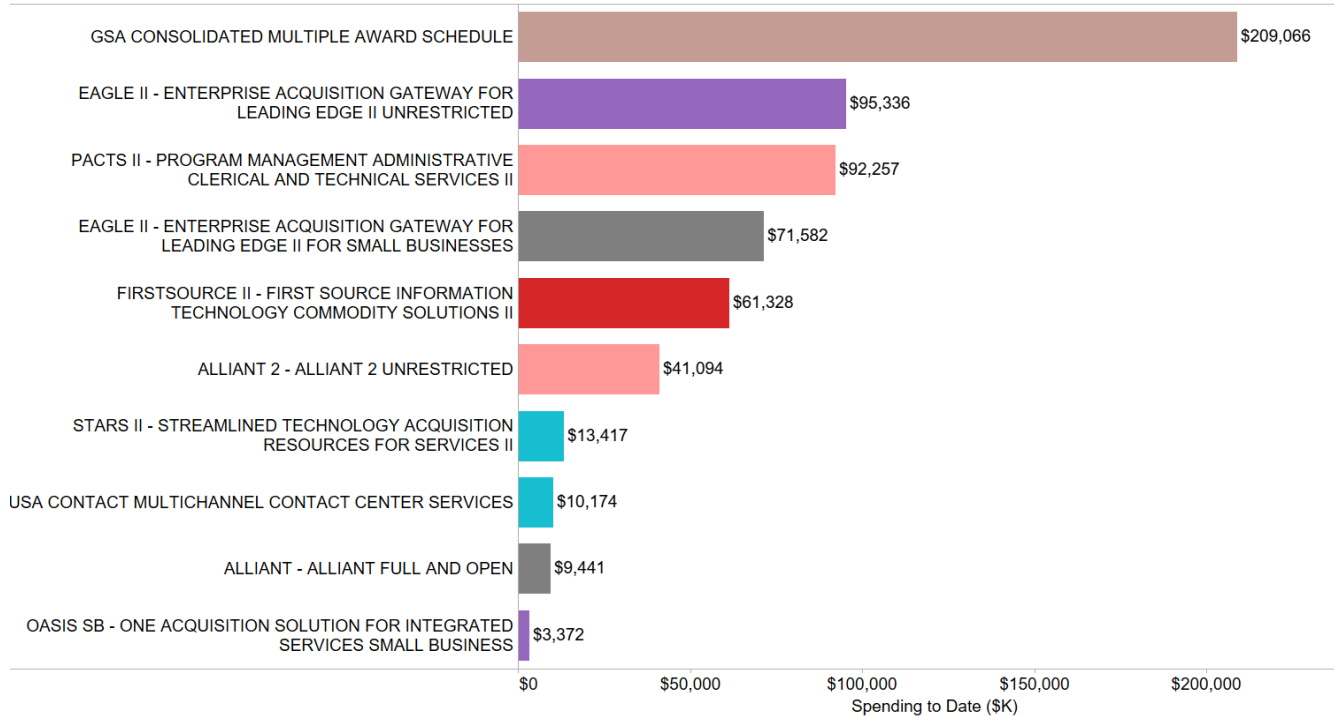
Source: Federal Procurement Data System, GovWin IQ

Leading USCIS Budget Accounts, FY 2020



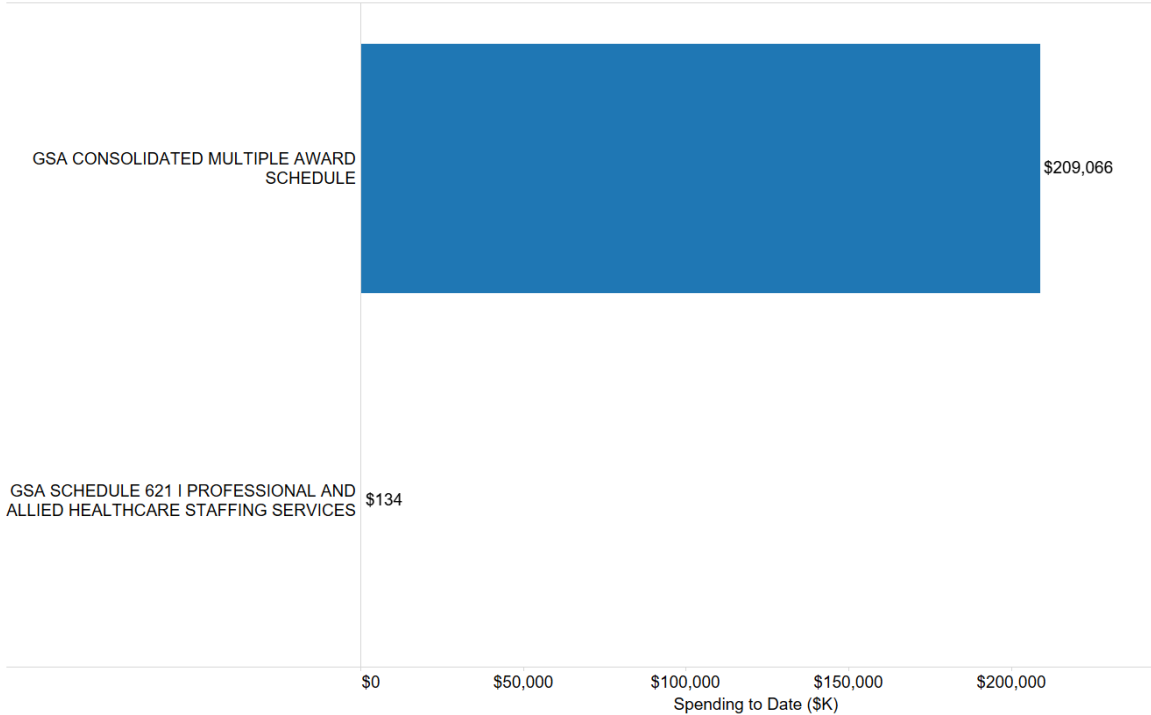
Source: Federal Procurement Data System, GovWin IQ

Leading USCIS Spending by Contract Vehicles, FY 2020



Source: Federal Procurement Data System, GovWin IQ

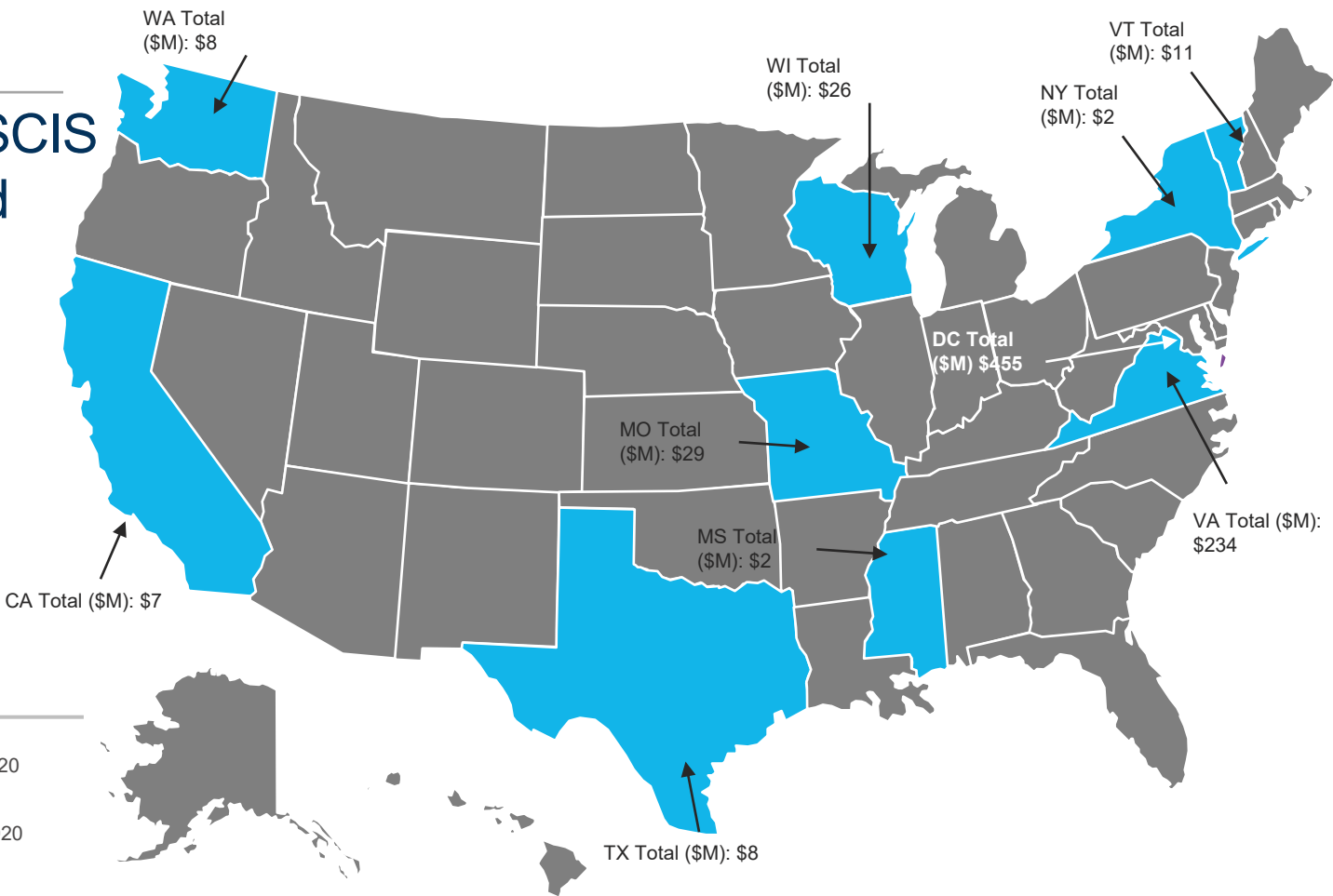
Leading USCIS Spending GSA Schedules, FY 2020



Source: Federal Procurement Data System, GovWin IQ

FY 2020 Total USCIS Federal Reported Spending: \$784M

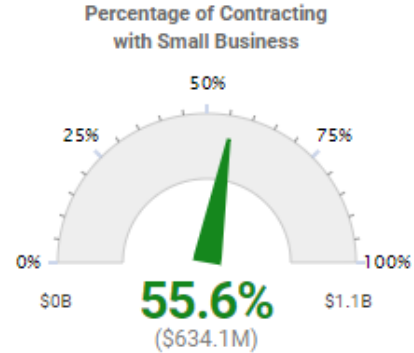
» In FY 2020, Washington D.C. had the highest reported total spending obligations.



- Top 10 States by Spending FY 2020
- States outside of Top 10 by FY 2020 spending

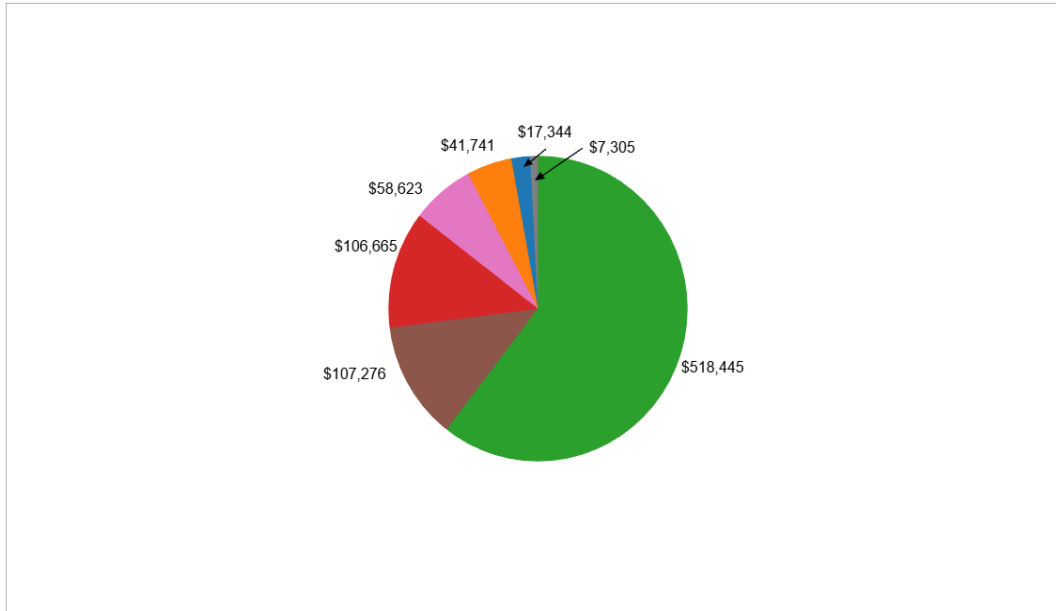
USCIS Small Business Contracting Goals FY 2021

Socioec. Status	Actual	% Actual	% Goal
Women Owned	\$135.7M	11.9%	5.0%
Small Disadvantaged Business	\$146.5M	12.8%	5.0%
Certified HUBZone Small Business	\$87.8M	7.7%	3.0%
Service Disabled Veteran Owned	\$123.8M	10.9%	3.0%
<i>Source: FPDS</i>			



Source: Small Business Dashboard

USCIS Total Small Business Spending by Socioeconomic Status, FY 2020*



Socioeconomic Status

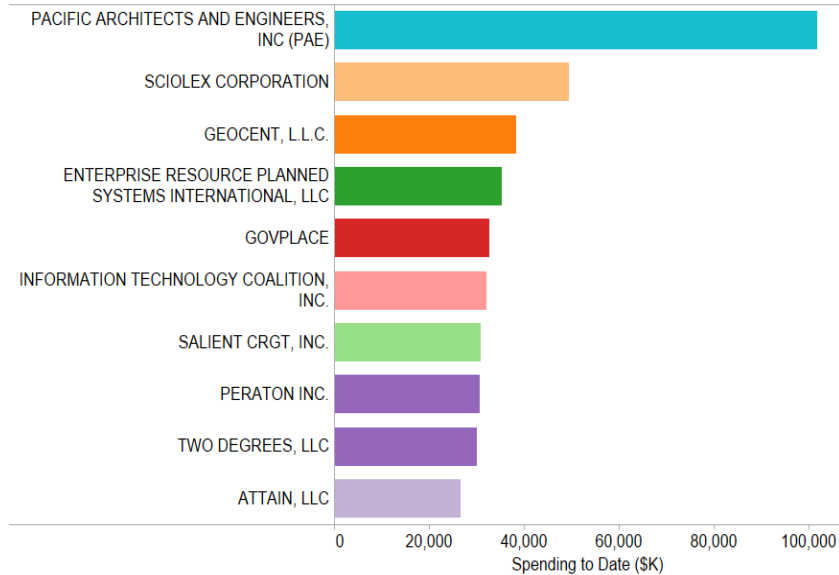
- Small Business (in one or more NAICS)
- Veteran Owned
- Service Disabled Veteran Owned
- Women Owned
- HUBZone
- 8(a)
- Alaskan Native Corporation Owned

Source: Federal Procurement Data System, GovWin IQ

07

Account Competitive Landscape

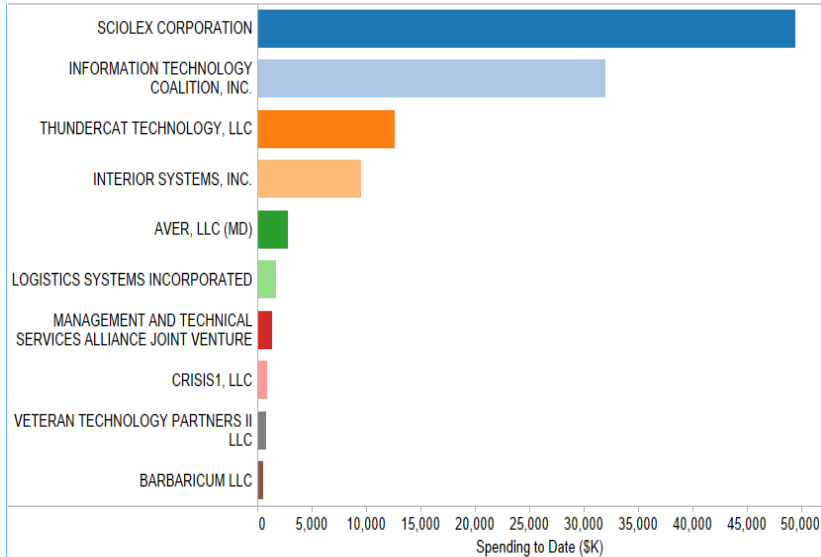
Leading USCIS Prime Contractors, FY 2020



Vendor	FY 2020 Total (\$ K)	% of Total Reported
PACIFIC ARCHITECTS AND ENGINEERS, INC (PAE)	\$101,703	13%
SCIOLEX CORPORATION	\$49,431	6%
GEOCENT, L.L.C.	\$38,312	5%
ENTERPRISE RESOURCE PLANNED SYSTEMS INTERNATIONAL, LLC	\$35,276	5%
GOVPLACE	\$32,802	4%
INFORMATION TECHNOLOGY COALITION, INC.	\$32,031	4%
SALIENT CRGT, INC.	\$30,903	4%
PERATON INC.	\$30,608	4%
TWO DEGREES, LLC	\$30,105	4%
ATTAIN, LLC	\$26,719	3%
Grand Total	\$784,278	100%

Source: Federal Procurement Data System, GovWin IQ

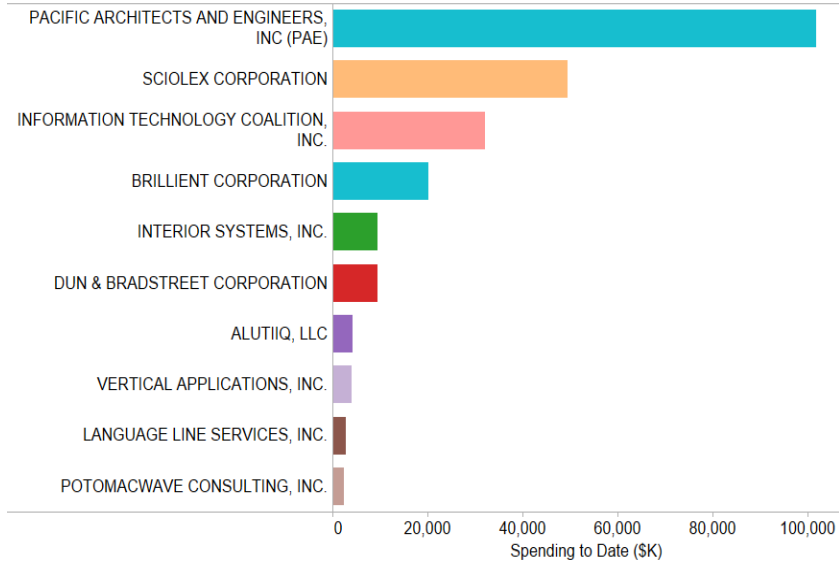
Leading USCIS Prime Veteran Owned Contractors, FY 2020



Vendor	FY 2020 Total (\$ K)	% of Total Reported
SCIOLEX CORPORATION	\$49,431	46%
INFORMATION TECHNOLOGY COALITION, INC.	\$32,031	30%
THUNDERCAT TECHNOLOGY, LLC	\$12,621	12%
INTERIOR SYSTEMS, INC.	\$9,550	9%
AVER, LLC (MD)	\$2,821	3%
LOGISTICS SYSTEMS INCORPORATED	\$1,748	2%
MANAGEMENT AND TECHNICAL SERVICES ALLIANCE JOINT VENTURE	\$1,359	1%
CRISIS1, LLC	\$940	1%
VETERAN TECHNOLOGY PARTNERS II LLC	\$780	1%
BARBARICUM LLC	\$557	1%
Grand Total	\$107,276	100%

Source: Federal Procurement Data System, GovWin IQ

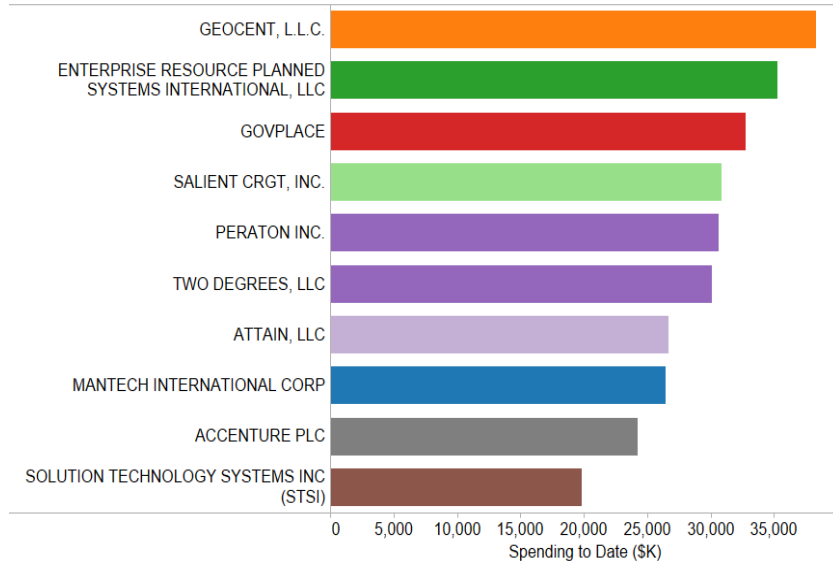
Leading USCIS Professional Services Contractors, FY 2020



Vendor	FY 2020 Total (\$ K)	% of Total Reported
PACIFIC ARCHITECTS AND ENGINEERS, INC (PAE)	\$101,703	41%
SCIOLEX CORPORATION	\$49,431	20%
INFORMATION TECHNOLOGY COALITION, INC.	\$32,031	13%
BRILLIANT CORPORATION	\$20,279	8%
INTERIOR SYSTEMS, INC.	\$9,550	4%
DUN & BRADSTREET CORPORATION	\$9,425	4%
ALUTIIQ, LLC	\$4,260	2%
VERTICAL APPLICATIONS, INC.	\$4,093	2%
LANGUAGE LINE SERVICES, INC.	\$2,837	1%
POTOMACWAVE CONSULTING, INC.	\$2,433	1%
Grand Total	\$246,914	100%

Source: Federal Procurement Data System, GovWin IQ

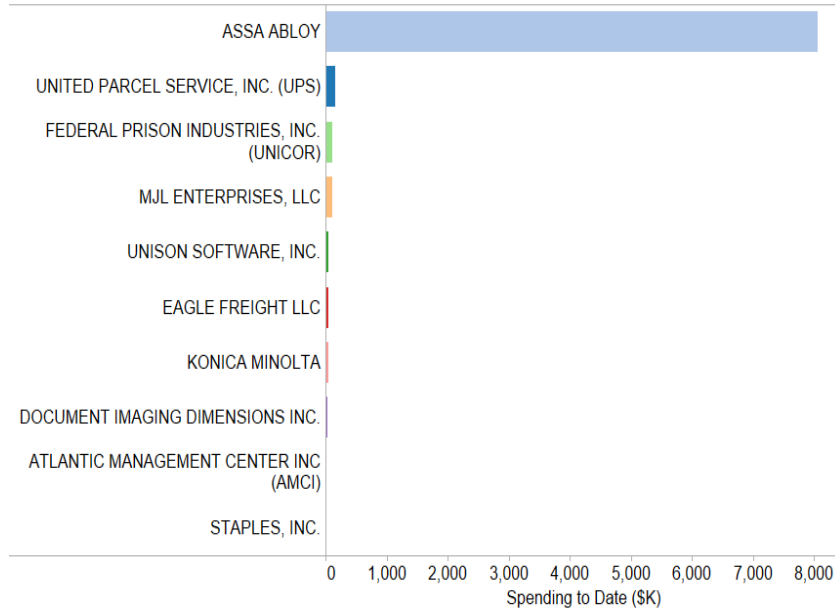
Leading USCIS Prime Information Technology Contractors, FY 2020



Vendor	FY 2020 Total (\$ K)	% of Total Reported
GEOCENT, L.L.C.	\$38,312	8%
ENTERPRISE RESOURCE PLANNED SYSTEMS INTERNATIONAL, LLC	\$35,276	7%
GOVPLACE	\$32,802	6%
SALIENT CRGT, INC.	\$30,903	6%
PERATON INC.	\$30,608	6%
TWO DEGREES, LLC	\$30,105	6%
ATTAIN, LLC	\$26,719	5%
MANTECH INTERNATIONAL CORP	\$26,484	5%
ACCENTURE PLC	\$24,286	5%
SOLUTION TECHNOLOGY SYSTEMS INC (STSI)	\$19,871	4%
Grand Total	\$507,209	100%

Source: Federal Procurement Data System, GovWin IQ

Leading USCIS Prime Other Products & Materials Contractors, FY 2020



Vendor	FY 2020 Total (\$ K)	% of Total Reported
ASSA ABLOY	\$8,059	94%
UNITED PARCEL SERVICE, INC. (UPS)	\$158	2%
FEDERAL PRISON INDUSTRIES, INC. (UNICOR)	\$110	1%
MJL ENTERPRISES, LLC	\$105	1%
UNISON SOFTWARE, INC.	\$51	1%
EAGLE FREIGHT LLC	\$50	1%
KONICA MINOLTA	\$44	1%
DOCUMENT IMAGING DIMENSIONS INC.	\$30	0%
ATLANTIC MANAGEMENT CENTER INC (AMCI)	\$14	0%
STAPLES, INC.	\$8	0%
Grand Total	\$8,584	100%

Source: Federal Procurement Data System, GovWin IQ

08

Procurement

USCIS Procurement

- » All USCIS acquisitions are subject to the [Homeland Security Acquisition Regulation \(HSAR\)](#) and the [Federal Acquisition Regulation \(FAR\)](#). The HSAR unifies the procurement policies and procedures of the twenty-two separate agencies within the DHS, with the exception of the Transportation Security Administration (TSA) and the Coast Guard. The FAR was established to codify uniform policies for acquisition of supplies and services by executive agencies.
- » The USCIS Office of Contracting is the sole contracting office to procure goods and services to meet the mission of USCIS. USCIS buys these goods and services across the broad spectrum of industry (large and small) in accordance with the Federal Acquisition Regulations (FAR) and DHS regulations.
- » The USCIS Office of Contracting fulfills these needs by using a variety of acquisition sources such as DHS department-wide strategic sourcing contract vehicles, General Services Administration (GSA) Federal Supply Schedules (FSS), Government-wide Acquisition Contracts (GWACs), and other sources, including open market.
- » Items procured by USCIS include:
 - » Supplies
 - » Support services studies
 - » Application support

USCIS Procurement (Cont.)

- » Mail services
 - » Project management
 - » Translation services, and
 - » IT support
- » Information concerning any of the USCIS procurement activities can be obtained at the following mailing address and/or phone number:

USCIS Office of Contracting
20 Massachusetts Ave. NW Room 2010 (MS 2080)
Washington, DC 20529-2080
(202) 272-1574

USCIS Vendor Engagement

- » USCIS [Vendor Engagements](#) are intended to provide contractors with timely and meaningful information to help in making bid no-bid decisions.
- » Past engagements include Quarterly Opportunity Planning Conferences, Tech Talks, and IT Industry days.

DHS – Acquisition Planning Forecast

- » The Department of Homeland Security (DHS) Forecast of Contract Opportunities (available on DHS's Acquisition Planning Forecast System) includes projections of all anticipated contract actions above \$150,000 that small businesses may be able to perform under direct contracts with DHS, or perform part of the effort through subcontract arrangements with the Department's large business prime contractors. For additional information on procurements not expected to exceed \$150,000, please contact the appropriate DHS Small Business Specialist for each Component.
- » New procurements described in this forecast are expected to have a solicitation released in the current fiscal year and subsequent fiscal years as indicated for each action. The item descriptions are based on the best information available at the time of publication. Updates to the Forecast will be made on the DHS website at www.dhs.gov/openforbusiness and the hard-copy document when reprinted.
 - » [DHS Acquisition Planning Forecast System](#)

DHS Science and Technology Directorate - Long Range Broad Agency Announcement (LRBAA)

- » The Science & Technology Divisions (S&T) and special programs may receive submissions through Long-Range Broad Agency Announcements (BAA). The Long-Range BAA is a standing, open invitation to the scientific and technical communities to fund pioneering R&D projects.
- » [DHS Broad Agency Announcements \(BAA\) Program Portal](#)

DHS Contracting

Strategic sourcing contracts are DHS-wide acquisition vehicles that are designed to enhance mission performance, provide increased efficiency in acquisition and mission support, develop repeatable processes for implementing effective department-wide acquisitions, and improve fulfillment of small business and socioeconomic acquisition goals. DHS has more than 70 active strategic sourcing vehicles. The Agency most often use the following strategic sourcing contract vehicles:

[Enterprise Acquisition Gateway for Leading Edge Solutions II \(EAGLEII\)](#) Enterprise Acquisition Gateway for Leading-Edge Solutions II (EAGLE II) is a multiple-award indefinite delivery/indefinite quantity (IDIQ) contract vehicle, specifically designed as the preferred source of information technology (IT) services for the majority of the Department of Homeland Security's (DHS's) enterprise infrastructure and initiatives. EAGLE II IT service solutions include three functional categories (FC's):

- » FC1 – Service Delivery, including Integration, Software Design/Development, Operations & Maintenance;
- » FC2 – Information Technology Program Support Services; and
- » FC3 – Independent Verification and Validation

DHS Contracting (Cont.)

[FirstSource II](#) - The ordering period for FirstSource has expired; no new Delivery Orders may be competed. The FirstSource II initiative is a 100% small business multiple-award, IDIQ contract vehicle, specifically designed as the preferred source to acquire commercially-available Information Technology (IT) commodities, solutions, and value-added reseller (VAR) services to support DHS business units in accomplishing their assigned missions.

FirstSource II provides the Department with access to a full array of value-added reseller services and access to a wide and renewable variety of IT commodities and solutions (hardware and software) from multiple Original Equipment Manufacturers (OEMs). Any commercially available IT product may be made available through these contracts. Equipment is categorized as follows:

Small Form Factor Device: Portable mobile computing device with a display screen that provides an interface for viewing and processing data that can be transported for normal human-computer interaction. (For example, laptops, netbooks, tablets, smart phones, bar code readers, Radio Frequency Identification (RFID) readers)

- » Static Device: A computing device, equipment storage system or visual display device that remains in a permanent location and is not transported for normal business functions. (For example, desktop workstation, monitor, security card reader, server and network racks)
- » Domain Device: A device that provides information technical service management for the optimization, administration and security of data, voice, and video transmission and all interrelated interfaces to support network and application protocols and processing, storing, replication, recovering, monitoring and auditing of all information system processes. (For example, router, switches, servers and blade servers, SAN, security appliances, firewalls, software, tape backup device, Uninterruptable Power Supply, Video Teleconferencing)
- » Virtual Desktop Infrastructure (VDI) Device (desktop virtualization): A device that supports distributed applications for wired and wireless heterogeneous and homogenous network environments for mobile small factor devices and static devices for the transmission, processing, creating, storing, retrieving and manipulating of images. (For example, virtual machines and applications that operate within a centralized, decentralized or hosted infrastructure interface device, such as virtual desktop infrastructure device or thin client application)
- » Peripheral Device: Auxiliary hardware and software for system management, productivity and collaboration, monitoring and sustainment for small factor devices, static devices, domain devices and VDI devices. (For example, printers, USB sticks, scanners, DVD recorders, RFID tags, cameras)

Under this IDIQ, DHS components may issue orders on a Firm-Fixed Price (FFP) to include FFP incentives or on a FFP/Time and Material (T&M) basis or use a purchase card to acquire commodities.

DHS Contracting (Cont.)

The Architecture and Engineering Services II, FSSI Building Maintenance and Operations (BMO) and Design/Build and Construction Services II includes products and services to maintain or improve DHS's infrastructure. Current DHS-wide Facilities and Construction contract vehicles offer DHS customers access to architectural, engineering, construction, and facilities related equipment and systems. Services include both Operations and Maintenance Services and Facility Support Services, as defined below.

- » Operations and Maintenance Services:
 - » HVAC Maintenance;
 - » Plumbing and Pipefitting;
 - » Elevator Maintenance;
 - » Electrical Maintenance;
 - » Fire Alarm System Maintenance and Repair;
 - » Fire Suppression (Water Based) System Preventative Maintenance and Repair;
 - » Roofing Services;
 - » Building Management Services;

DHS Contracting (Cont.)

- » Building Management Services;
- » Architectural and Framework Building Maintenance Services;
- » Commissioning Services; and
- » Elevator Inspection Services.

Facility Support Services:

- » Janitorial;
 - » Landscaping/Grounds Maintenance;
 - » Pest Control;
 - » Waste Management and Recycling; and
 - » Cemetery Maintenance.
- » [PACTS II](#) - Program Management, Administrative, Operations (Clerical), and Technical Services II
 - » [GSA OASIS](#) for program management support

USCIS - Small and Disadvantaged Business Specialist (SBS)

- » USCIS small business activities are under the leadership of [Small and Disadvantaged Business Specialist \(SBS\)](#), who acts as a point of contact for private firms seeking agency-specific acquisition information beyond what is already provided through DHS. The SBS is involved in DHS vendor outreach activities, development of organizational element annual small business goals, handling small business inquiries, and the distribution of marketing materials received to those program offices that may have an interest in particular products and/or services being offered.

DHS - Office of Small and Disadvantaged Business Utilization (OSDBU)

- » The USCIS small business program is coordinated through the DHS [Office of Small and Disadvantaged Business Utilization](#) (OSDBU). Small Business Specialists (SBS) are appointed to individual agencies in order to help small businesses identify contracting opportunities. The agency provides direct access to a [listing](#) of both current and future contracting opportunities.
- » The DHS provides a list of all DHS agency opportunities, also known as a forecast of contracting opportunities. Capability statements and other marketing materials should be sent to the appropriate organizational element's small business representative listed under the contacts tab of this profile.

In order to provide the small business community an opportunity to discuss their capabilities and learn of potential procurement opportunities, DHS hosts [small business vendor outreach sessions \(VOS\)](#). These sessions feature pre-arranged 15 minute appointments with Small Business Specialists from the various components of the Homeland Security procurement offices.

DHS - Office of Small and Disadvantaged Business Utilization (OSDBU) (Cont.)

- » Periodically the DHS also has events for small businesses to meet with large business prime contractors to discuss subcontracting opportunities, mentor-protégé relationships, teaming and other potential topics of mutual interest
- » The DHS [Mentor-Protégé Program](#) is designed to:
 - » Improve the performance of DHS contracts and subcontracts
 - » Foster the establishment of long-term business relationships between DHS large prime contractors and small business subcontractors
 - » Strengthen subcontracting opportunities and accomplishments at DHS
- » Information concerning any of USCIS's small business activities can be obtained from USCIS Small Business Specialist at the following mailing address:

USCIS Office of Contracting
70 Kimball Ave
South Burlington, VT 05403
(802) 872-4661

Thank You!